

AI 工具箱

研究和資訊檢索



From AI Insights to Governed Action

Accelerating Citizen Service Delivery via No-Code

AI+ Public Service Technology Forum

Date: 6 October 2026

Presented by Tim Wong - Code Free Soft Limited





We are specializing in Hong Kong Public Sector Service



Enterprise and government
service delivery



SOA-QPS5 & GITP
Awarded



Trusted by 200,000+ users
across Public sectors,
Government, University,
and NGO.





DragOnce

No-code AI Platform trusted by Public Sectors

HKPC - (2018)



**Working Family and Student Financial
Assistance Agency - (2021)**

Digital Policy Office - (2023)

Department of Health - (2023)

InvestHK - (2024)

Innovation and Technology Commission- 2025)

Environmental Protection Department- (2026)

Cyberport - (2019)



HKElectric - (2018)



Hospital Authority- (2022)



Six Core Considerations for AI Adoption



Data Security

Sensitive government data must not leak to uncontrolled external environments; robust protection systems are mandatory.



Time To Market

Delivers rapid time-to-market and ensures long-term agility as policies, regulations, and AI capabilities evolve



Cost Sustainability



Access Control



Data & Operational Analytics



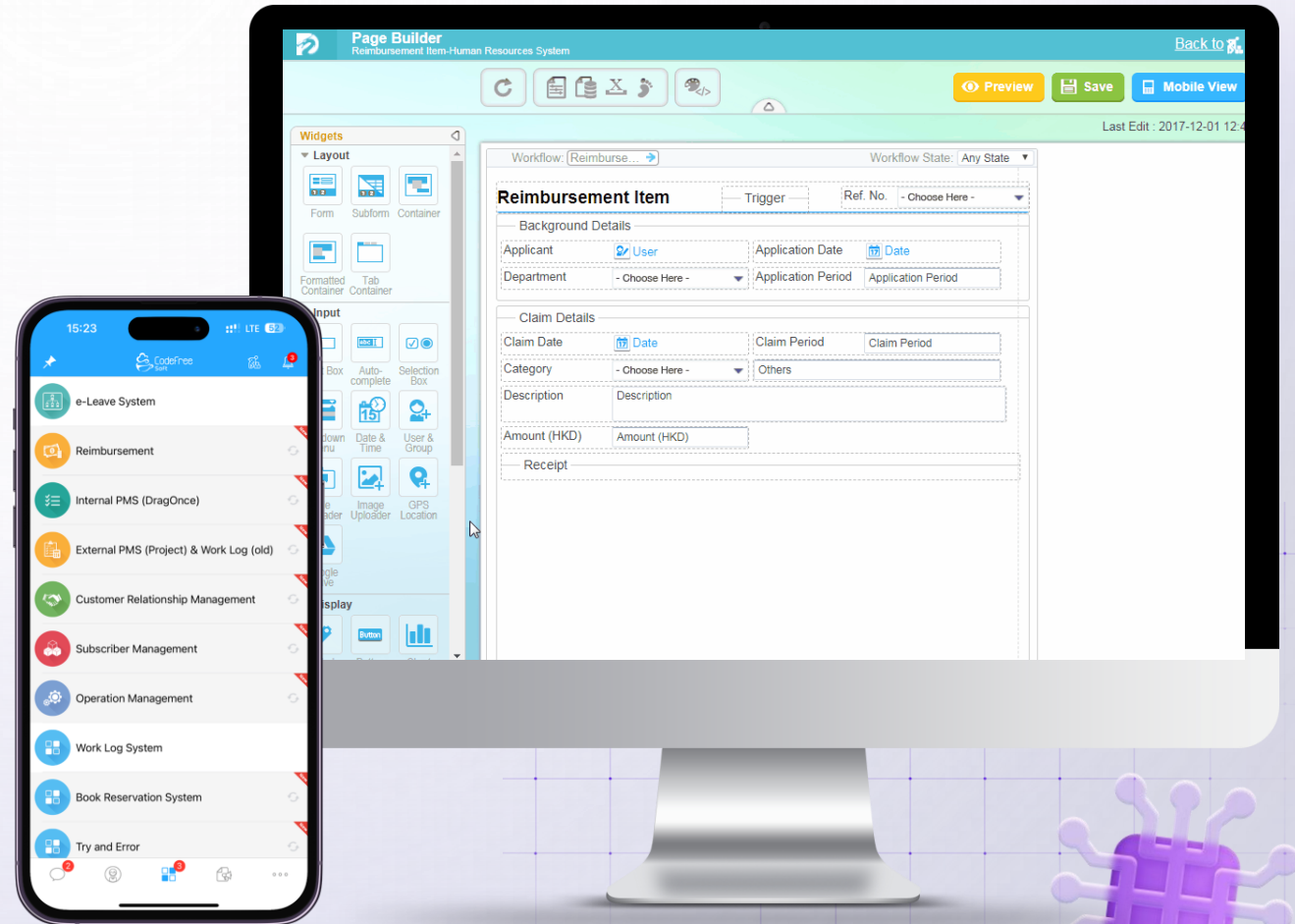
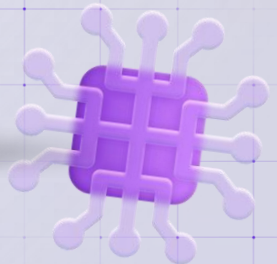
Compliance & Privacy



What is DragOnce ?

An enterprise-grade **no-code platform** that **create & govern AI agents**, business applications, eForms, workflows, reports to boost productivity through simple clicks.

On-Premises or Cloud Deployment
Support Leading Open-sourced AI Models
Full IT Governance
Single Platform with Multiple Applications

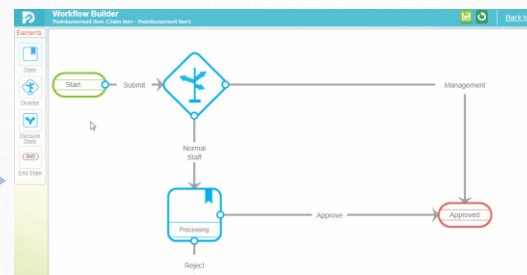




Intuitive Builders for Any Users

Design &
Develop

Form Builder



Workflow Builder

AI Agent Builder

Report Builder

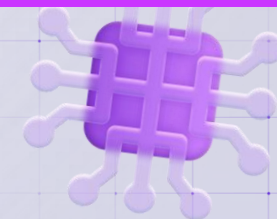
Use in
Workplace

Form Collections /
Applications

Digital Approvals & e-
Workflow

AI Automation

Output Displays





Policy keeps evolving. Can your system keep up?

Government services, application requirements and approval rules change with real-world needs. When every policy update requires a rebuild, delivery can be delayed for months — or even years.

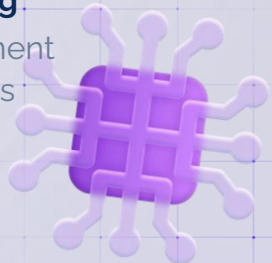
Traditional development

Rules are hard-coded into the system, making change expensive and slow.



Adaptive platform

Service logic is configurable, governed and built to evolve.





**Code Free Soft has renovated with the
Hong Kong Public Sectors**

Streamlining Data Verification using AI



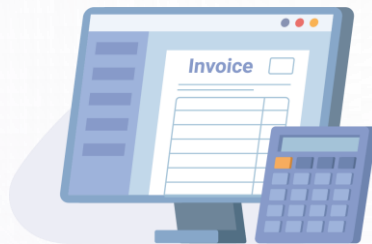
User submit the application by hardcopy or PDF file

Creation



Head office staff verify the application with mandatory information

Verification



Manually input data to legacy system

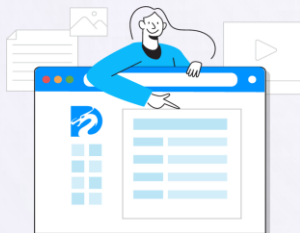
Approval



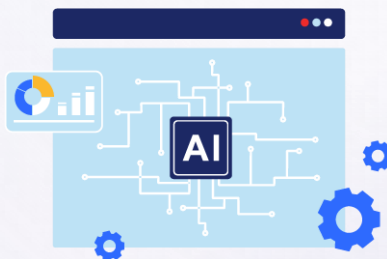
Manually use excel to create reports

Reporting

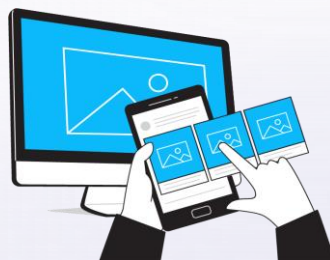
After DragOnce Adoption



User submit the application though CEFS or Web Portal



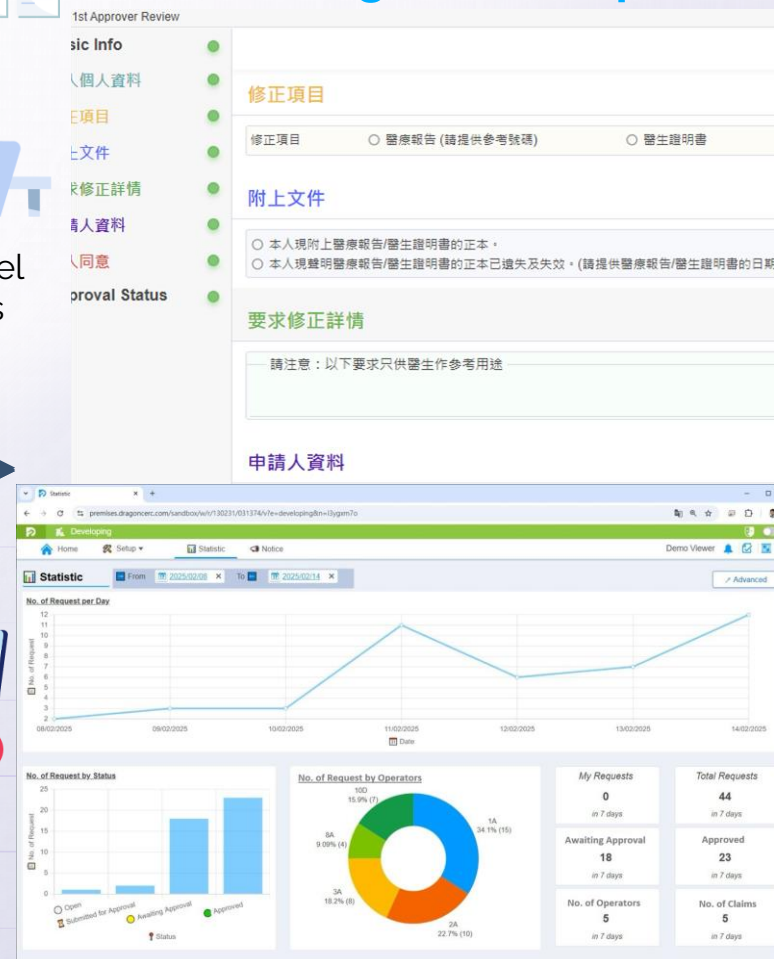
Support document verification performed by AI



Quickly build the business process in DragOnce to enable automatic record creation → Approval records in web or mobile



Monthly Report Generated Automatically



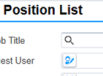
Endless potential governed on ONE platform

Smart Reimbursement

Smart Reimbursement

AI CV Screening System

AI CV Screening System



Job Application Form

Job Position List

Request User
 From
 To
 Status
☐ Waiting for Marking Generation
☐ Ready for Application
☐ CV received

Add Job Application

Total Job
30

My Job
9

Interview Ready
9

CV To Be Reviewed
50

CV Received Today
0

🔧 Instruction 📁 Resources

STEP 1:

Press the "NEW JOB POST" button to add a new job position, input the job title and job description, click Generate Marketing Scheme.

STEP 2:

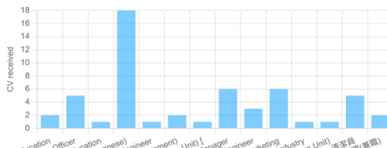
Wait for 3 minutes, after the marking scheme is generated, click Add Job Application Form. Select job title and upload the CV, then click Submit.

STEP 3:

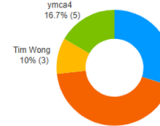
Wait for 10 minutes, check the total score, select the candidates and click Confirm

+ New Job Post	Job ID *	Job Title *	Job Description *	Exp Required *	Creation time *	Status *	Requestor *
☐	JOB_ID_37	Senior Officer – Digital ...	Key Responsibilities: 1. Develop and execute digi...	5	2026/02/23 07:58 PM	Ready for Application	Alvin Chan
☐	JOB_ID_29	Social Marketing Strate...	Responsibilities: Manage the full creator lifecycle:...	1	2026/02/23 03:18 PM	CV received	Alvin Chan
☐	JOB_ID_28	Client Operations/ Cust...	About this role... Support in ensuring B2B acco...	2	2026/02/23 02:52 PM	CV received	Alvin Chan
☐	JOB_ID_27	IT Support Engineer	Safety Card安全卡 is required Details: To provide...	0	2026/02/23 02:15 PM	CV received	Alvin Chan
☐	JOB_ID_26	Business Development ...	Job Duties: Work closely and develop a good rela...	1	2026/02/23 02:15 PM	Ready for Application	Alvin Chan
☐	JOB_ID_25	[Test 1] Part-time Assis...	[Contract Period: February 24, 2026 – April 30, 20...	1	2026/02/16 11:55 AM	CV received	ymca3
☐	JOB_ID_24	Part-time Assistant Pro...	[Contract Period: February 24, 2026 – April 30, 20...	1	2026/02/16 11:52 AM	Ready for Application	ymca3
☐	JOB_ID_23	海濱義工	工作範圍：負責酒店員工經堂和禮堂所有廚房清潔...	0	2026/02/06 06:46 PM	Ready for Application	Alvin Chan
☐	JOB_ID_22	Part-time Assistant Pro...	Job Description: Answer students' enquiries inclu...	1	2026/02/06 06:32 PM	CV received	ymca3
☐	JOB_ID_21	海濱義工	工作範圍：負責酒店員工經堂和禮堂所有廚房清潔...	0	2026/02/06 01:19 PM	CV received	Alvin Chan
☐	JOB_ID_20	Part-time Administrativ...	Responsibilities: Assist in routine procurement fun...	0	2026/02/06 01:18 PM	Ready for Application	Alvin Chan
☐	JOB_ID_19	項目經理(策劃)	職責責任：負責統籌優質教育慈善計劃「未來日軍...	5	2026/02/06 01:18 PM	Ready for Application	Alvin Chan

Total 30
◀ ▶ 🔍



Person in charge



Automated Email Handling



Automated Email Handling

Email Contents

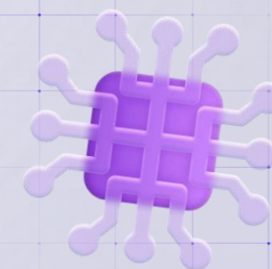
Email ID	EM20250800149
Sender	"CHAN Tai Ming" <abc@testing.org.hk>
Subject	Email and content extraction
Content	<p>*****</p> <p>Disclaimer</p> <p>This Email may contain privileged and confidential information and is solely recipient. If you are not the intended recipient, you must not print, copy, distribute or rely on it. If you have received this Email by mistake, please notify the sender immediately and delete the email from your computer. The Hospital Authority does not accept liability for any loss or damage caused by mistake.</p>

Use **AI OCR** to extract information from the uploaded receipts and fill it into the submission form

Streamline the recruitment pipeline with AI-powered **CV & attachments analysis, custom scoring, & full leadership visibility** — from upload to approval.

Extract unstructured email contents into forms and **categorize, prioritize, translate, or draft replies** automatically.

More clickable demos available at the CodefreeSoft booth
Agents for Meeting Summary, CRM Chatbots, Contract Analysis





Accelerating Public Transparency & Citizen Inquiries via Data Insights



Automated Periodic Reporting

Automatically generate monthly or quarterly statistics on application volume, approval counts, and response SLAs without manual data compiling.

Benefit: Drastically reduces admin reporting overhead



Speed Up Status Inquiries

Empower staff to resolve citizen application inquiries via secure portals, significantly reducing backlogs.

Benefit: Enhances citizen trust



Continuous Service Insights

Analyze historical application bottlenecks, peak submission periods, and service delays to optimize staff deployment and policy adjustments.

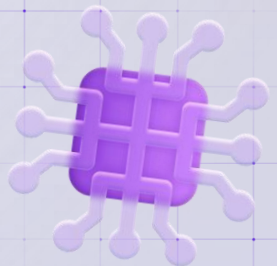
Benefit: Proactive policy & capacity planning



True Experts are required in **EVERY STEP**



What you need is an expert team with
**hands-on AI & workflow
integration experience.**



DragOnce empowers powerful AI agents for your team, Rapid Deployment, Affordable Budget



timfat@codefreesoft.com



Discuss your case with our experts at our booth

