

# 零一萬物 01.AI

## 助力香港公共服務，共創 AI 智慧未來

零一萬物  
01.AI

我們致力於以領先的 GenAI 技術，協助政府部門、公營機構開啟智慧轉型；並提供全方位解決方案及定制化服務，讓 AI 成為您業務中最值得信賴的創新夥伴！

### AI 數字人 Digital Human

GenAI 打造具溫度與真實感的虛擬助理，提升服務的互動體驗

- **服務型虛擬職員：**提供 7×24 智能客服與線上諮詢
- **多語言對答：**支持兩文三語(粵語、普通話及英語)，自然流暢
- **可客制化的人物誌設計：**根據部門的需要、或服務場景而量身打造



### 萬智 WorldWise 智能體平台

打造數據驅動的智慧政務

萬智是 01.AI 旗下的企業級 AI 智能體平台，能協助部門、或公營機構按需要串聯或整合內部知識庫、與流程系統，強化決策、提升營運效率。

- **智能流程自動化：**自動生成報表、歸檔、及與跨部門協作。
- **知識整合與檢索：**運用 RAG 技術快速從海量法規及文書中提取信息及數據，分析結果。
- **定制化 AI Agent：**根據部門或職能打造專屬的智能助理。

### 專家級 AI 諮詢服務 (AI Consulting)

助力機構、邁向智慧決策與創新治理

01.AI 的專家顧問團隊結合戰略洞察與技術能力，為有關部門、或公營機構設計**安全、合規、可持續的 AI 落地方案。**

- **策略藍圖與落地路線：**從願景到執行，清晰可衡量。
- **AI 能力共建：**支援內部團隊培訓與長期運維。
- **資料安全與合規：**符合香港特別行政區和中華人民共和國相關標準及指引。

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AI 已準備好在全球範圍內為企業帶來前所未有的生產力提升...

**李開復博士**

零一萬物 CEO

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- ✔ 深厚的本地服務經驗
- ✔ 最高級別的數據安全與合規
- ✔ 頂尖的 GenAI 技術

立即聯繫 - 啟動您的 AI 智能旅程!

✉ [hk.inquiry@01.ai](mailto:hk.inquiry@01.ai)

🌐 [www.01.ai](http://www.01.ai)

零一萬物 | 讓 AI 成為智慧政府的強力引擎

2025年11月

# Advancing Smart Governance with 01.AI

## Empowering Hong Kong's Public Services with AI Innovation

零一万物  
01.AI

01.AI is a global leader in GenAI, partnering with government bureaus and departments, public organisations and institutions to advance smart governance, citizen engagement, digital services while accelerate digital transformation. Our core technologies will enable the organisations to deliver safer, faster, and more human-centered services.



### Digital Human

#### Re-imagine residents' interactions in the AI era

Our Digital Humans act as intelligent, multilingual virtual officers for government, civil services and services for people's livelihood.

- **24/7 AI Assistance:** Virtual officers for inquiries and online support.
- **Multilingual Interaction:** Fluent in Cantonese, Mandarin and English.
- **Customizable Personas:** Depending on the branding and needs of the departments and organisations.

### WorldWide GenAI Agent Platform

#### Building data-driven, connected public services

WorldWide helps departments and organisations automate workflows and integrate knowledge systems for enhanced decision-making and inter-departmental collaboration.

- **AI Agent Builder:** Create custom agents for selective guidelines or admin tasks.
- **Smart Knowledge Access:** High-accuracy document and case retrieval via RAG from extensive collection of records and guidelines.
- **Operational Automation:** Generate reports, analytics, and summaries efficiently.

### AI Consulting

#### From vision to implementation: enabling smarter public services

Bespoke consulting services that combine insights and AI expertise to design practical and compliant digital transformation strategies.

- **Strategic Roadmap:** Co-develop actionable AI blueprints.
- **Capacity Building:** Train internal teams and ensure technology transfer.
- **Security & Compliance:** In accordance with relevant Hong Kong SAR and PRC Standard(s) and guidelines.

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AI is now ready to deliver unprecedented productivity gains for enterprises around the world...

**Dr. Kai-Fu Lee**

CEO, 01.AI

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- ✓ Deep local service experience
- ✓ Top-tier data security & compliance
- ✓ Cutting-edge GenAI technology

Get in touch - Start your AI transformation journey today!

✉ [hk.inquiry@01.ai](mailto:hk.inquiry@01.ai)

🌐 [www.01.ai](http://www.01.ai)