

# hi ai

## AI-Powered Email Automation for Government Services

---

Intelligent email responses in seconds

Multilingual support · Smart data integration · Secure & private

# The Challenge

## Email Overload

Government departments receive 200+ citizen inquiries daily about services, documents, and processing times

## Slow Response Times

Staff spend 3-4 hours daily writing repetitive responses, delaying citizen services by 2-3 days

## Multilingual Complexity

Hong Kong's diverse population requires responses in English, Traditional Chinese, and other languages

# 70%

of staff time spent on  
repetitive email tasks

# The Solution: Hi AI

## Intelligent email automation that generates accurate, personalized responses in seconds

Hi AI integrates with your existing email systems and knowledge base to respond to citizen inquiries faster, more consistently, and in multiple languages—while keeping humans in control

### **Instant Responses**

Generate reply drafts in under 10 seconds using advanced AI models

### **Smart Data Lookup**

Automatically searches your databases for relevant citizen information

### **Multilingual**

Supports 10+ languages including English, Chinese, and regional dialects

### **Human Review**

Staff review and approve all responses before sending—AI assists, humans decide

### **Easy Integration**

Works with Gmail, Outlook, and other email providers you already use

### **Customizable**

Train AI on your department's tone, policies, and communication style

# How It Works

1

Incoming email arrives in your inbox

2

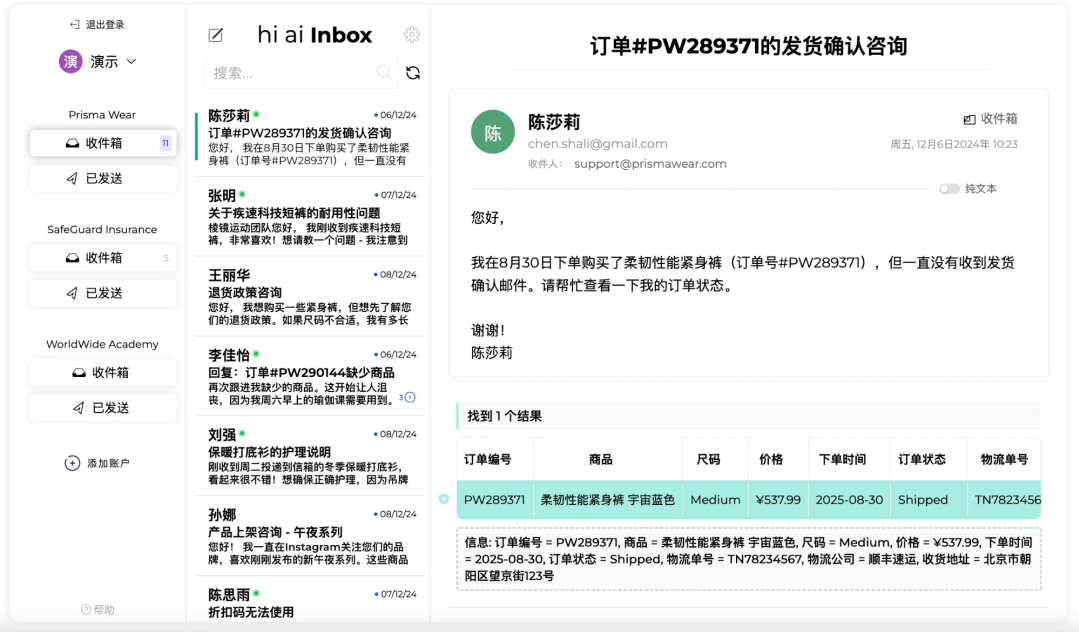
AI searches your knowledge base (Sheets, FAQs, past emails)

3

Generates accurate response in citizen's language

4

You review, edit, and send with one click



Hi AI Interface showing intelligent email response with data lookup

# Powerful Features

## Multiple AI Models

Choose the best AI for your needs

## Email Integration

Works with your existing systems



## Smart Data Integration

Connect Google Sheets or Excel—AI searches and includes relevant information



## Package Tracking

Integrated 17track API for real-time shipping status



## Custom Training

Fine-tune models on your department's style and policies



## Email Signatures

Manage multiple signatures with proper department branding

**Multilingual:** English, Traditional Chinese, Simplified Chinese, Spanish, French, German, Italian, Portuguese, Japanese, Hindi, Russian+

# Measurable Impact

70%

reduction in email handling time

2-3 hrs

saved per staff member daily

<1 hr

response time vs 2-3 days

## Key Benefits:

### ✓ Improved Citizen Satisfaction

Faster, more accurate responses lead to better public perception

### ✓ Staff Productivity

Free up staff to focus on complex cases requiring human judgment

### ✓ Consistent Communication

Maintain uniform tone and accuracy, reducing errors

### ✓ Scalability

Handle increased volumes without proportional staff increases

### ✓ Cost Efficiency

Reduce costs while improving service quality

# Security & Privacy First

## Built with Privacy by Design

Industry-leading security measures protect sensitive government communications.

### Zero Email Storage

Emails loaded on-demand only. Nothing stored permanently on our servers.

### Complete Data Control

Delete your account and all data anytime. Complete erasure on deletion.

### End-to-End Encryption

All passwords, tokens, and sheet content fully encrypted.

### ✓ Compliance Ready

SOC 2 compliant, GDPR ready, verified by Google and Microsoft.

### Selective Access

You choose which emails AI reads—never your entire inbox.

### Transparent Operations

All AI interactions logged for your review. Complete transparency.

# Flexible Pricing Plans

## Free Plan

**\$0**

Forever free

- ✓ 3 emails per day
- ✓ 1 email account
- ✓ Connect Google Sheets
- ✓ Package tracking API
- ✓ All AI models

MOST POPULAR

## Pro Plan

**\$10**

per month (USD)

- ✓ Unlimited emails
- ✓ Up to 5 email accounts
- ✓ Connect Google Sheets
- ✓ Package tracking API
- ✓ All AI models
- ✓ **Custom GPT training**

## Annual Plan

**\$96**

per year (USD)

**Save \$24/year**

- ✓ Unlimited emails
- ✓ Up to 5 email accounts
- ✓ Connect Google Sheets
- ✓ Package tracking API
- ✓ All AI models
- ✓ **Custom GPT training**



# Ready to Transform Your Email Workflow?

---

Start your free trial today or schedule a demo to see Hi AI in action

Website

**hiaireply.com**

Email Support

**support@hiaireply.com**

Office Phone

**+852 3521 8847**

Registered in Hong Kong

Serving government departments and businesses worldwide